COOKIE POLICY FOR STRETTO COMPANIES

Stretto, Inc. and its subsidiaries ("STRETTO") are the leading providers of information services, software, due diligence products, and practice management solutions to the consumer law industry. STRETTO offers products and services through its web sites at www.stretto.com and other sites at the *stretto.com* domain, www.bestcase.com, www.app*.bestcase.com, www.mycaseinfo.com, www.myhorizontoday.com, consumerbankruptcy.stretto.com, www.cp.bestcase.com, www.studentloanify.com, and www.dclmwp.com, and all of the web pages and subdomains thereof ("the Sites").   This Cookie Policy explains how and why STRETTO uses cookies on its Sites and forms part of the Privacy Policy for Stretto Companies.

BY CONTINUING TO USE OUR SITES AND OUR SERVICES, YOU ARE AGREEING TO THE USE OF COOKIES AND SIMILAR TECHNOLOGIES FOR THE PURPOSES DESCRIBED IN THIS POLICY.
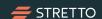
1. Description of Cookies
Cookies are small files that websites put on your computer hard disk drive when you first visit a website. The next time you visit the website you can be identified from this cookie. Cookies can tell us information about your use of our website, such as how often you visit and what you look at. Cookies also let you store preferences and usernames, register products and services, and personalize pages.

2. Types of Cookies We Use
(a) Strictly Necessary Cookies: These cookies are required for the operation of our Sites and are essential to provide you with services. They include cookies that enable you to log into and manage your subscription to Best Case Cloud software or Trustee Suite Cloud software and to use certain functionality in your Best Case® Bankruptcy desktop software license. They also help us to authenticate users and prevent fraudulent use of accounts.

(b) Analytical/Performance Cookies: These cookies are administered by third parties and allow us to analyze how many visitors we have to our Sites and how visitors use the Sites. This helps us to improve the way our websites work, for example, by ensuring that users are finding what they are looking for easily. Examples of cookies we use for these purposes are Google Analytics, including Google Data Studio and Google Tag Manager; AppDynamics, including APM, Database Visibility, and Browser Real User Monitoring software; and Pendo Analytics.

(c) Functionality Cookies: These cookies allow us to remember choices you make when you use our Sites are used to recognize you when you return to our Sites. This enables us to personalize our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

(d) Advertising Cookies: These cookies are set on your computer or mobile device through our Sites by third party advertising partners.   These companies may use information about your visits to our Sites and other websites so they can provide you with relevant advertisements about goods and services of potential interest to you.

(e) Web Beacons: Sometimes called "tracking pixels" or "clear gifs", web beacons are tiny graphics files that contain a unique identifier that enable us to recognize when you have visited our Sites and whether you came to our Sites via a link in an email that we have sent you or from an online advertisement displayed on a third-party website. This information helps us to measure the success of email marketing campaigns and other advertising campaigns. Examples of web beacons we use are Meta Pixel and X Pixel.

3. Why We Use Cookies

We use cookies on our Sites to ensure a great browsing experience for you and to show you relevant advertising from us. Using cookies allows us to improve your experience on our Sites by making personalized product recommendations, based on your previous visits to our websites; remembering your preferences; detecting performance problems with our websites and making improvements to them; allowing you to share content with social networks like Meta's Facebook, X (formerly Twitter), LinkedIn and Google; ensuring that advertising on other websites is relevant to you; and personalizing your experience across our properties.

4. How to Avoid Having Cookies Placed on Your Device
You have the right to change your browser settings so that cookies are not placed on your device and to delete the cookies already placed on your computer or mobile device at any time. However, if you delete or do not allow cookies, our Sites may not work properly for you and you may be unable to use many of the features and functions available on our Sites. The following pages have information on how to change your cookies settings for the different browsers:

> **(a) Cookie settings in Chrome:**
> https://support.google.com/chrome/answer/95647?hl=en&ref_topic=14666
>
> **(b) Cookie settings in Firefox:** https://support.mozilla.org/en-US/kb/cookies-information-websites-store-on-your-computer?redirectlocale=en-US&redirectslug=Cookies
>
> **(c) Cookie settings in Microsoft Edge:** https://support.microsoft.com/en-us/windows/manage-cookies-in-microsoft-edge-view-allow-block-delete-and-use-168dab11-0753-043d-7c16-ede5947fc64d#ie=ie-10
>
> **(d) Cookie settings in Safari and iOS:** https://support.apple.com/kb/PH5042?locale=en_US
> and https://support.apple.com/en-gb/HT201265

5. "Do Not Track" Browser Settings
Currently, various browsers – including Microsoft Edge, Firefox, Chrome and Safari – offer a "do not track" or "DNT" option that relies on a technology known as a DNT header, which sends a signal to websites visited by the user about the user's browser DNT preference setting. STRETTO does not currently commit to responding to browsers' DNT signals with respect to STRETTO 's websites, in part, because no common industry standard for DNT has been adopted by industry groups, technology companies or regulators, including no consistent standard of interpreting user intent. STRETTO takes privacy and meaningful choice seriously and will continue to monitor developments around DNT browser technology and the implementation of a standard.

6. Additional Resources
If you have any questions about STRETTO's use of cookies, please email us at web-webmaster@stretto.com. Further information about cookies more generally can be found here: https://aboutcookies.org/. Additional information about cookies used for advertising can be found at www.networkadvertising.org/choices. Information about the policies of third-party cookie providers can be found using the following links:

> **(a) Google Privacy Policy:** https://policies.google.com/privacy
>
> **(b) How Google Analytics Collects Data:** https://www.google.com/policies/ privacy/partners/
>
> **(c) AppDynamics Privacy Policy:** https://www.appdynamics.com/privacy-policy/
>
> **(d) Facebook's Data Usage Policy:** https://www.facebook.com/privacy/policy

(e) Facebook's Cookie Policy: https://www.facebook.com/privacy/policies/cookies

(f) X's Privacy Policy: https://x.com/en/privacy

(g) How X uses cookies and similar technologies: https://help.x.com/en/rules-and-policies/x-cookies