

Notice of Rights under the California Consumer Privacy Act (“CCPA”)

The California Consumer Privacy Act (CCPA) gives California residents enhanced access to and control over their privacy by establishing the following rights regarding personal information collected by businesses:

I. Right to Access/Disclosure Right. You have the right to request a disclosure of the personal information collected, sold, and shared about you over the past 12 months and the purpose for doing so. Upon submission of a verifiable consumer request, we will provide you with the following information:

- The categories of personal information we collected about you;
- The categories of sources for the personal information we collected about you;
- Our business or commercial purpose for collecting or selling that personal information;
- The categories of third parties with whom we share that personal information;
- The specific pieces of personal information we collected about you;
- A list that includes the personal information that we disclosed for a business purpose, identifying the category of personal information that each category of recipient obtained; and
- A separate list that includes the personal information we sold, identifying the personal information categories that each category of recipient purchased.

If we provide this information to you electronically, the information will be in a portable format. To the extent that it is technically feasible, we will provide you the information in a readily useable format that you can easily transfer to another entity. *Please be aware that the disclosure results will not include credit report information, certain health information, financial information or driving records.*

II. Right to Deletion. If we collected personal information from you, you have the right to request the deletion of this personal information. *Please be aware that data STRETTO has collected under the Fair Credit Reporting Act (FCRA) for the purposes of credit reporting will not be deleted. Other exemptions from requests for deletion include information governed by the Gramm-Leach-Bliley Act (GLBA), Driver’s Privacy Protection Act (DPPA) and Health Insurance Portability and Accountability Act (HIPPA).*

III. Right to Be Free from Discrimination. California residents have the right to be free from discrimination for exercising any of the California consumer privacy rights. If you choose to exercise any of your CCPA rights, we will not:

- Deny you goods or services;
- Charge you a different price or rate for goods or services, including through granting discounts or other benefits, or imposing penalties;
- Provide you a different level or quality of good or services; or
- Suggest that you may receive a different price or rate for goods or services or a different level or quality of goods or services.

IV. Right to Opt-Out of the Sale of Personal Information. California residents have the right, at any time, to direct a business not to sell their personal information.

V. Right to Opt-In the Sale of Personal Information for Children. A California resident minor (between ages 13 and 16) or child’s parent or guardian (if the child is under the age of 13) must opt-in to allow us to sell your personal information.

VI. Right to Know. You have the right to know the categories of personal information we collect and the purpose for the collection. You have the right to know the categories of personal information that we collected, sold, and disclosed for a business purpose during the prior 12 months.

More information about the CCPA: [California Consumer Privacy Act of 2018](#)

How Stretto Collects and Uses Information from California Residents: [Stretto Corporate Privacy Policy](#)

Making a CCPA Request

You can submit a request to Stretto for a Data Privacy Disclosure, an Opt-Out or a Deletion, and receive the results of your request without creating an account with us. Before we can process your request, however, we must verify your identity. We will require you to provide us with your first name, last name, social security number, and current address. We will use this information solely for the purposes of identity verification.

You can complete the ID Verification and submit your CCPA Request to us by one of following methods:

(i.) Request by U. S. Mail, Email or Fax: Please fill out the [CCPA Request Form](#) completely. Sign and date the form. Send the form and a legible copy of a state-issued photo ID showing your current name and address to Stretto.

BY FAX to 866-307-1003 *OR*

BY EMAIL to consumer@stretto.com *OR*

BY MAIL to STRETTO, ATTN: CCPA Request, 4540 Honeywell Court, Dayton, OH, 45424.

(ii.) Request by Telephone: Please call 1-866-218-3000 between the hours of 8 AM and 8 PM EST, Monday – Friday.

If you have questions, please call Stretto's consumer support team toll-free at 1-866-218-3000 between the hours of 8 AM and 8 PM EST, Monday – Friday.