

Cookie Policy

Bankruptcy Management Solutions, Inc. d/b/a Stretto and its subsidiaries (“STRETTO”) are the leading providers of information services, software, due diligence products, and practice management solutions to the consumer law industry. STRETTO offers products and services through its web sites at www.stretto.com and other sites at the *stretto.com* domain, www.cingroup.com, www.cinlegal.com, www.cincompass.com, www.bestcase.com, www.myhorizontoday.com, and all of the web pages and subdomains thereof (“the Sites”). This Cookie Policy explains how and why STRETTO uses cookies on its Sites and forms part of the Privacy Policy for Stretto Companies.

BY CONTINUING TO USE OUR SITES AND OUR SERVICES, YOU ARE AGREEING TO THE USE OF COOKIES AND SIMILAR TECHNOLOGIES FOR THE PURPOSES DESCRIBED IN THIS POLICY.

1. Description of Cookies

Cookies are small files that websites put on your computer hard disk drive when you first visit a website. The next time you visit the website you can be identified from this cookie. Cookies can tell us information about your use of our website, such as how often you visit and what you look at. Cookies also let you store preferences and usernames, register products and services, and personalize pages.

2. Types of Cookies We Use

(a) Strictly necessary cookies

These are cookies required for the operation of our Sites. They include cookies that enable you to log into and manage your STRETTO account, CIN Legal Data Services account, myHorizonToday account, CINcompass® software and the Credit Report Manager in Best Case® by Stretto.

(b) Analytical/performance cookies

These allow us to analyze how many visitors we have to our Sites and how visitors use the Sites. This helps us to improve the way our websites work, for example, by ensuring that users are finding what they are looking for easily. Examples of cookies we use for these purposes are Google Analytics, including Google Data Studio and Google Tag Manager, and AppDynamics, including APM, Database Visibility, and Browser Real User Monitoring software.

(i) Google Privacy Policy: <https://policies.google.com/privacy>

(ii) How Google Analytics Collects Data:
<https://www.google.com/policies/privacy/partners/>

(iii) AppDynamics Privacy Policy: <https://www.appdynamics.com/privacy-policy/>

(c) Functionality cookies

These are used to recognize you when you return to our Sites. This enables us to personalize our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

(d) Web beacons

Cookies are not the only way to recognize or track visitors to a website. We may use other, similar technologies from time to time, like web beacons (sometimes called "tracking pixels" or "clear gifs"). These are tiny graphics files that contain a unique identifier that enable us to recognize when someone has visited our website or opened an email that we have sent them. This allows us, for example, to monitor the traffic patterns of users from one page within our Sites to another, to deliver or communicate with cookies, to understand whether you have come to our Sites from an online advertisement displayed on a third party website, to improve the performance of our Sites, and to measure the success of email marketing campaigns. In most instances, these technologies are reliant on cookies to function, and so declining cookies prevents them from functioning. Examples of web beacons we use for these purposes are Facebook Tracking Pixel and Twitter Tracking Pixel.

(i) Facebook's Data Usage Policy: <https://www.facebook.com/about/privacy/>

(ii) Facebook's Cookie Policy: <https://www.facebook.com/policies/cookies/>

(iii) Twitter's Privacy Policy: <https://twitter.com/privacy?lang=en>

(iv) How Twitter uses cookies and similar technologies:
<https://help.twitter.com/en/rules-and-policies/twitter-cookies>

(e) Third-party cookies

Third parties may also serve cookies on your computer or mobile device to serve advertising through our websites. These companies may use information about your visits to this and other websites in order to provide relevant advertisements about goods and services that you may be interested in. They may also employ technology that is used to measure the effectiveness of advertisements. This can be accomplished by them using a web beacon (a single-pixel image file) that collects information about your visits to this and other websites in order to provide relevant advertisements about goods and services of potential interest to you. The information collected through this process does not enable us or them to identify your name, contact details or other personally identifying details unless you choose to provide these to us.

3. Why We Use Cookies

Using cookies allows us to improve your experience on our Sites by making personalized product recommendations, based on your previous visits to our websites; remembering your preferences; detecting performance problems with our websites and making improvements to them; allowing you to share content with social networks like Facebook, Twitter, LinkedIn and Google; ensuring that advertising on other websites is relevant to you; and personalizing your experience across our properties.

4. How to Avoid Having Cookies Placed on Your Device

It is possible to change your browser settings so that cookies are not placed on your device. However, if you do this then you will not be able to login to your account on our websites or make use of many of the features and functions available on our websites. The following pages have information on how to change your cookies settings for the different browsers:

(a) Cookie settings in Chrome:

https://support.google.com/chrome/answer/95647?hl=en&ref_topic=14666

(b) Cookie settings in Firefox: <https://support.mozilla.org/en-US/kb/cookies-information-websites-store-on-your-computer?redirectlocale=en-US&redirectslug=Cookies>

(c) Cookie settings in Internet Explorer: <https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies#ie=ie-10>

(d) Cookie settings in Safari and iOS: https://support.apple.com/kb/PH5042?locale=en_US and <https://support.apple.com/en-gb/HT201265>

5. “Do Not Track” Browser Settings

Currently, various browsers – including Internet Explorer, Firefox, Chrome and Safari – offer a “do not track” or “DNT” option that relies on a technology known as a DNT header, which sends a signal to websites visited by the user about the user’s browser DNT preference setting. STRETTO does not currently commit to responding to browsers’ DNT signals with respect to STRETTO’s websites, in part, because no common industry standard for DNT has been adopted by industry groups, technology companies or regulators, including no consistent standard of interpreting user intent. STRETTO takes privacy and meaningful choice seriously and will continue to monitor developments around DNT browser technology and the implementation of a standard.

6. Additional Resources

If you have any questions about STRETTO’s use of cookies, please email us at <mailto:web-master@stretto.com>. Further information about cookies more generally can be found here: <https://aboutcookies.org/>. Additional information about cookies used for advertising can be found at www.networkadvertising.org/choices.